

## Saturdays and Sundays

We are one of the few clinics open every Saturday and Sunday and do not charge more for weekend visits. We have had to make several rules for the weekend and want you to know them before you come.

AVC is open every Saturday and Sunday from 9am until 5pm unless those days fall on a major holiday then we are closed. In extreme weather conditions where our staff can not get to the clinic safely, we will not be open.

We are staffed with one to two veterinarians and multiple technicians on weekend days. We unlock the doors at 9am and begin seeing patients. Everyone is put on a list as it is first come, first serve on the weekends. The exceptions being euthanasia and emergencies. Emergencies are determined by our staff.

No more than two pets from the same household will be seen on the same visit on the weekends.

The wait is anywhere from 5 minutes to over 4 hours. The long wait times are for pets that need to see the veterinarian. If your pet needs a nail trim or a booster vaccine it should not be a very long wait, as those visits are to see our technicians. We do not offer call ahead and save a spot in line service. If you want your pet to be treated, you come inside and add your name to the list and wait in your car until we call you into the clinic. We have no idea how long the wait is, so please don't ask. It depends how sick the pets are ahead of you in line.

If you leave the premises, we will take your name off the waiting list. If we call you inside and you don't come within a few minutes we will cross your name off the waiting list. We will not tolerate rudeness, verbal or physical abuse, or any other kind of bad behavior by humans. If you behave badly, are not dressed appropriately, if you do not wear shoes, if you are drunk or high; you will be asked to leave and not come back. If your behavior is extra bad the police will escort you from the premises.

We try to see as many pets as possible, but we all have after work commitments which require, we close the clinic at 5pm. Therefore, we must stop adding new patients on the list to be seen at some point. Sometimes we must stop accepting new patients as early as 11am, sometimes it is as late as 4pm.

If your pet requires hospitalization or more in-depth care then we offer at AVC, we will refer you to an emergency / specialty facility that offers that level of care.

We do not do orthopedic surgery of any kind. We do not place or replace splints of any kind.

We do not do routine surgery on the weekends.

We do not offer any kind of payment plans. We accept cash, all credit cards, and Care Credit. We do not accept checks.

Now, we would love to see your pets and can have a great visit if everyone understands our rules for the weekend!